

## CSTARS Phase II Question and Answer (Q+A) Log

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
1	TIBCO	Security & Networking. In phase I we disabled Tibco message broadcast across routers. Is there a reason for that to change?	Mike Yu	NIST	7/19/2004	Closed	The BW and ADB components will be on the same box per bureau and cross servicing will be accomplished by forwarding JMS messages. We should be able to disable the broadcast if this worked for the pilot	8/2/2004
2	TIBCO	Monitoring. There were two major problems in phase I - monitoring and lack of simple test. Phase I used the Tibco Administrator tool for monitoring. Unfortunately we had some reliability issues. For phase II, I recommend TIBCO's robust monitoring product Hawk be included.	Mike Yu	NIST	7/19/2004	Closed	Hawk was purchased as part of the package. We can implement some simple monitoring activities. Tests will be conducted as part of Integration Test.	8/2/2004
3	TIBCO	Ease of configuration. Why is there the need to use both JDBC and ODBC? Use global variables to reduce configuration effort.	Mike Yu	NIST	7/19/2004	Closed	The JDBC connection is used to configure the ADB adapters during Design time and is used while the adapter is in "test" mode. It is also used to insert messages into CFS. The ADB adapters use ODBC connections during run-time after it is deployed. We'll definitely use global variables wherever possible. A nice feature of BW 5.X is that the global variable values can be changed during deployment.	8/2/2004
4	TIBCO	Last year before EAI phase I there was a Tibco class at CSC. There were some issues with regard to the structure, content, and participants of that class. For example, the class started with 30 participants, but ended up with 5 on the last day. The #1 mistake was NOT separating administrators from developers. Really nobody's fault because Tibco was new to all of us.  This year it behooves us to plan it better. Assuming there will be a class at CSC this year, I'd like to propose the training requirement for bureau administrators. (For all administrators) BW Admin Bootcamp, 3 days, BW651. (For OS administrators) JMS, a key component this year. Is there a class? (For OS administrators) Hawk, 2 days, HWK301. (For DBAs) Adapter for ActiveDatabase, 1 day, ADB201. Hopefully the special class at CSC can pack them into a 5-day class.	Mike Yu	NIST	7/30/2004	Closed	On March 1st, 2005 the CSC offered a class going over TIBCO administration and installation tasks. This class was supplemented with TIBCO bootcamp training attended by representatives from Census, NIST, NOAA, and OCS.  If Bureau representatives decide that they need additional training they should contact the TIBCO Commerce Contracting Officer (Chiara Alsop), TIBCO Commerce TIBCO COR (Janie Ma), and/or TIBCO contract representative (Hector Alicea).	3/1/2005
5	Process	Are there any performance measures that are being collected for the Interface effort? I'm particularly interested in knowing if we have baselined any activities (i.e. time it takes to move an obligation document from acquisition to finance) that we could show "improved performance" when all is said and done with the interface. Thoughts? If not you, can you point me to someone at the CSC who would know? Also, I'm still trying to get a handle on identifying some performance measures that I could baseline now and measure later to show improvement once the interface is in place. Census and NOAA have agreed to assist with several, i.e. a). elimination of manual/duplicate keying of the CD-435/CD-404; b). "several awards" where awarded prior to the fiscal year ending, but were not entered into CAMS until after the fiscal year ended (hoping this will not happen with the interface); and c). creating "lots" of administrative modifications when the ACCS changes (hoping errors are caught early so that later changes will not need to occur.)	Tom Cochran	OAM	8/5/2004	Closed	The Deployment Plan recommended that each bureau perform an As-Is vs. To-Be analysis so they can judge the benefits of the CSTARS ORSI effort. The responsibility for process analysis lays with the Bureaus.	1/4/2005
6	TIBCO	Training for administrators should include some Hawk training	Mike Yu	NIST	7/23/2004	Closed	Hawk training will be included in TIBCO training	8/2/2004

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
7	TIBCO	Automatic reconnect. For various reasons Tibco ADB adapters could go down, no fault of TIBCO's perhaps. Examples are database cold backup, firewall reload, network blip, etc. In EAI phase I there is no way to recover.	Mike Yu	NIST	7/23/2004	Closed	If the databases are going to be brought down for scheduled maintenance, this is something that should be coordinated with the EAI team. Scripts can be put in place that will bring down (and restart) the Tibco components in the proper sequence corresponding with the database shutdowns. We will also have to pause the BW processes that are writing to the databases; obviously the JDBC calls used to insert the messages will not work if the destination database is down. As for unexpected disconnects, we are intending on utilizing Hawk rules to manage this.	8/2/2004
8	Vendor DLD	Why do we need to use the EADG002 Crosswalk Table once the CCR is incorporated?	Jerry Rorstrom-Lee	CSC	8/13/2004	Closed	It is currently used as a log and to identify previously matched non-CCR feeder system vendors.	8/13/2004
9	Vendor DLD	What are the critical Processes within this Table or in relationship to CFS in the Interface Process once the CCR is incorporated?	Jerry Rorstrom-Lee	CSC	8/13/2004	Closed	It is a local copy that verifies previous mapping and makes a key link to pm002 to verify whether the vendor no and id are still active. If not active, it is rejected.	8/13/2004
10	Vendor DLD	This table appears to be a duplicate process, is this your understanding? Is there additional information that would help understand why it is not duplicative?	Jerry Rorstrom-Lee	CSC	8/13/2004	Closed	It is not seen as duplicate, rather an upfront check for non-CCR vendors that have already been interfaced and mapped through VMS.	8/13/2004
11	Acquisition	NOAA currently enters MOUs and Interagency Agreements through CSTARS. This has been very helpful in tracking interagency agreements, etc. They only track those MOUs that involve the Economy Act (money is involved). NOAA wanted to know what impact this would have on the CSTARS/CAMS Interface. Will the Interface be able to process these?	Tom Cochran	OAM	8/12/2004	Open	Question relates to non-procurement uses for CSTARS. Currently there are not plans to utilize CSTARS for these transactions. Meetings have been scheduled to discuss non-procurement uses of CSTARS.	
12	Acquisition	NOAA is training requisitioners on the Client/Server version of CSTARS. They have had enthusiastic responses from customers. Signatures have been discussed. Helen Hurcombe (NOAA's HCO) would hope that, with the Interface, the electronic documents would be accepted without any further documentation than what's in the system. Is a discussion involving the business processes surrounding electronic approvals/signatures on the "agenda" for the CSTARS/CAMS Interface effort?	Tom Cochran	OAM	8/12/2004	Closed	Electronic Signatures will not be included in this release; however, CACI is working to integrate electronic signatures into a future release of Comprizon.Suite.	1/4/2005
13	Acquisition	NIST asked if they are going to be able to continue to use the Comprizon.Buy requisitioning software after/while they rollout the CAMS/CSTARS Interface in March 2005. I told them I would ask. Their impression is that we are designing it so that it won't "destroy" what they are currently using for requisitioning. I know I've seen something on this.... Please provide an official comment.	Tom Cochran	OAM	8/20/2004	Closed	The changes that are being made to the requisitioning module are only being made to the Web Version (Comprizon.Request). NIST is currently working with Comprizon.Buy the Client Server Version, so our ORSI design will not work with that. Part of the Web Integration effort (13 weeks starting in October 1) is to roll out the Web Requisitioning Comprizon.Request to all four bureaus, which includes NIST at which point they would have to use that for any documents they would want to interface.  The words "not destroy" have been used in reference to the feedersystem feeds that NIST currently supplies obligation information with (such as Receiving, Property and Plant). We have had discussions with NIST at the CSC (last one was Tuesday morning, August 17th) about providing TIBCO with the additional non-financial data fields required to keep that process going to which they can build "queue bridges (technical TIBCO term) " to pull that information.	8/20/2004
14	Acquisition	One of the decisions that needs to be made is "who will be going first?" with the interface implementation. In the original proposal that was outlined in the Accenture Change Management/Communication Plan, I thought that the "facilitation of the deployment and training deliverables" would be covered under this effort. Will Accenture provide us with a recommended approach (i.e. Who goes first?) on the deployment of the interface? Who do you look toward in making the final decision?	Tom Cochran	OAM	8/20/2004	Closed	This information was included in the Deployment Plan (distributed to the Bureaus on December 22, 2004).  The Deployment Plan recommended a "Semi-Concurrent" deployment in which deployment activities occurred at the different Bureaus simultaneously but actual go-live dates varied.	1/4/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
15	Process	I did have some comments/questions regarding this process...  As far as the Standard Maintenance Values finance input request, although NIST only has G/S as the commodity code, we are currently looking into adding more-- i.e. for construction progress payments that requires payment in 14 days rather than 30...I believe the last time any communication took place was that CSTARS/procurement office would be able to provide a unique identifying coding, etc., that would allow the obligation interface to know which commodity code to use--so I guess we would eventually be looking at consolidating these values.	Haemi Park	NIST	8/18/2004	Closed	Commodity codes have been standardized as a part of the finance standardization effort. NIST will be able to use multiple commodity code values. See the Finance Standardization summary for more information	1/4/2005
16	Process	When a requisition is submitted to AMD & the agent/specialist starts working on it, then the requisitioner wants it returned for changes, but it will be resubmitted to amd again in the future. Can the agent/specialist save the work that they have done, so that they can continue on when the req is returned to them or as it is now when a requisition is returned all the work is lost?	Marjie Dones	NOAA	9/10/2004	Closed	If a requisition needs to be resubmitted it must be rekeyed.	9/10/2004
17	Process	Will the AMD offices start using the web version before the interface is ready & will be rolled out to the line offices?	Marjie Dones	NOAA	9/10/2004	Closed	No, the web version will not be put into production until all components of the CSTARS ORSI effort are deployed.	1/4/2005
18	Training	Is CAMS training all the line office requisitioners to use the CSTARS Requisition module or will the amd staffs be involved?	Marjie Dones	NOAA	9/10/2004	Closed	The AMD staff at NOAA will likely be involved in the training efforts. The CSC will provide Train-the-Trainer training to train bureau trainers. The seats in these classes are very limited.	1/4/2005
19	Process	John - will the acquisition offices be the "help desk" for requisitioners? I'm remembering password problems, access, etc. that are worse at initial set-up but then continue to drag on the SA (who at WASC and EASC really have other duties that already take up 100% of their time).	Heide Sickles	NOAA	9/3/2004	Closed	This will be addressed in the deployment plan (scheduled for completion on December 17, 2004)	9/3/2004
20	Deployment Planning	One question was on the rollout of the web version of the CSTARS customer worksheet. I had forgotten this yesterday, but Accenture is tasked with meeting with each of the bureaus and developing plans for the rollout. My guess though is that this approach assumes a lot of the data needed to begin is readily at hand. We don't have dates for when this will begin yet, but I will contact Britaini Carroll. We should be able to identify some preliminary groundwork to do and start collecting what we need.	John Abbott	NOAA	9/21/2004	Closed	NOAA's deployment planning meeting has been scheduled for December 3, 2004. The draft version of the deployment plan is due on December 17, 2004.	9/21/2004
21	Licensing	RJ's second question was on the licensing of the web module.	John Abbott	NOAA	9/21/2004	Closed	Per Tom Cochran: The Department has purchased an enterprise license for the web module.	9/21/2004
22	Feeder Systems	What are the methods that a feeder system should use to send the Create Obligation requests to JMS/EMS/TIBCO in order to process it further?	Sharon Driggins	Census	11/5/2004	Closed	Feeder systems should send information to TIBCO via XML files. Refer to the CSTARS Phase II Detailed Level Design for more information on how the TIBCO interface works.	11/5/2004
23	Feeder Systems	What are the methods that a feeder system should use to receive responses back from JMS/EMS/TIBCO in order to inform the user about the outcome of the obligation request?	Sharon Driggins	Census	11/5/2004	Closed	Feeder systems (outside of CSTARS) that wish to use TIBCO for interfacing purposes should establish message queues that can read XML files sent from TIBCO.	11/5/2004
24	Feeder Systems	What method(s) should a feeder system employ in order to respond to the errors generated by TIBCO? This involves the extensive work of handling all the errors and sending the data back after fixing the data errors generated by TIBCO validation process.	Sharon Driggins	Census	11/5/2004	Closed	Feeder systems (outside of CSTARS) that wish to use TIBCO for interfacing purposes should establish message queues that can read XML files sent from TIBCO.	11/5/2004
25	CFS	How will the approval process (WF002) work with ORSI?	Sharon Driggins	Census	11/5/2004	Closed	The approval process with ORSI follows normal WF001/WF002 business processes with one exception. Bureaus can choose to bypass the WF002 approval process by setting up information on the EADG003 screen.	11/5/2004
26	TIBCO	Will there be a delay in getting response from TIBCO back to feeder system or it will be immediate?  If there is a significant delay, How the system should handle this. Should the user comeback at the later time to check the status?	Sharon Driggins	Census	11/5/2004	Closed	Theoretically, the information relayed between a feeder system and CFS (through TIBCO) will be transferred in a matter of seconds. If a given system (feeder system or CFS) is down TIBCO will wait until the system is back up to send the message to the system. Feeder system users will be alerted of any serious delays by a TIBCO XML message.	1/4/2005
27	Process	How will modifications to the ITBP# be processed?	Sharon Driggins	Census	12/7/2004	Closed	Requisitions: If the ITBP # needs to be changed before the award stage, the user can modify the requisition in Comprizon.Buy. This process cancels the existing requisition in CFS and then resends it with the new information.	1/4/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
28	Web Requisitioning	Can system administrators be limited to Web Requisitioning only?	John Abbott	NOAA	12/12/2004	Closed	Yes, SA's can be restricted to Web Requisitioning only. This is done by setting user menu settings.	1/4/2005
29	Web Requisitioning	Will users be able to use Comprizon.Request installed at OCS prior to the release of the full ORSI code?	John Abbott	NOAA	12/12/2004	Closed	The CSC recommends that bureaus wait until all ORSI Code is installed before using the new version of Comprizon.Request installed at OCS. Comprizon.Request will not be fully functional until all code is installed.	1/4/2005
30	Testing	Will users be able to access the CSC Comprizon.Request module from outside locations during CSC testing?	Rich Bittner	Census	12/12/2004	Closed	Functional testing will not be allowed from outside of the CSC.	1/4/2005
31	Design	Will the Trial Expansion effort affect CSTARS Phase II code?	Rich Bittner	Census	12/9/2004	Closed	The Trial Expansion project is still in the design phase and will be delivered several months after CSTARS. Any changes that will impact CSTARS will be addressed in the Trial Expansion effort.	1/4/2005
32	Training	What are the dates for the TIBCO training?	Rich Bittner	Census	12/9/2004	Open	The CSTARS Team is working with TIBCO contract representatives to determine available training dates.	
33	Feeder Systems	Can Census schedule a meeting with Jian Zhang to discuss necessary changes to existing feeder systems?	Rich Bittner	Census	12/9/2004	Closed	Census will need to send a prioritized AR to the CSC asking for Jian's assistance with the CSTARS code. This request will fall under the normal CSC maintenance process.  Other bureaus should follow the same process if they require CSC assistance regarding bureau-maintained feeder systems.	1/4/2005
34	Installation	What are the system requirements for the Comprizon.Request Web server?	Pam Harper	OCS	12/9/2004	Closed	<b>TEST INSTANCES</b>  - Intel x86 Based Server - 2 GHz Processor - 1 Gig RAM - 10 Gig Hard Drive Space - Windows 2000 Server - Apache HTTP Server 2.0.46 - Apache Tomcat 4.1.24 - Java 1.4.1_03 - Internet Explorer 5.5  <b>PRODUCTION INSTANCES</b>  - Intel x86 Based Server - 2.5 GHz Processor - 2 Gig RAM - 200 Gig Hard Drive Space - Windows 2000 Server - Apache HTTP Server 2.0.46 - Apache Tomcat 4.1.24 - Java 1.4.1_03 - Low latency network - Internet Explorer 5.5	1/4/2005
35	Training	When will TIBCO Training be available for OCS DBA's? How many spaces will be available?	Pam Harper	OCS	12/9/2004	Closed	The CSC has worked with TIBCO to schedule a TIBCO training class for January 24-26, 2005.	1/4/2005
36	Process	What happens if a contract has multiple bureaus?	Jackie Johnson	OS	12/9/2004	Closed	Contracts that contain line items and/or MDLs with multiple bureaus will not be handled by the CSTARS ORSI Code. These contracts will need to be recorded as different awards in CSTARS and CFS.	1/4/2005
37	Design	Will the E-travel initiative impact the CSTARS Phase II project?	Jackie Johnson	OS	12/9/2004	Closed	The E-travel project is still in the planning phases and is not expected to be deployed until sometime in FY06. Any changes that will impact CSTARS will be addressed in the E-travel effort.	1/4/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
38	Feeder Systems	What tools are available to create the XML files which will transfer data between CSTARS and CFS?	Sharon Driggins	Census	1/5/2005	Closed	<p>Question relates to other feeder systems besides CSTARS that might use the ORSI.</p> <p>Three types of XML tools can be used to create XML files that can be used in ORSI. They are:</p> <ul style="list-style-type: none"> <li>- TIBCO (Turbo XML)</li> <li>- Other Commercial XML Editors (e.g. XML Spy)</li> <li>- Text Editor</li> </ul> <p>The CSC recommends that the Bureaus use TurboXML for existing feeder systems. TIBCO is the Department-wide standard EAI interfacing tool for CBS.</p>	1/14/2005
39	Process	Since the users will be entering the ITBP number in the CSTARS screen, how will we access that number and validate it prior to the Approval process occurring?	Sharon Driggins	Census	1/5/2005	Closed	<p>The free form text field (Project ID) can be used to record the ITBP number.</p> <p>However, there will be no online mechanism for validating this number in CSTARS. This is a Census-specific business process that will need to be addressed at the Bureau.</p>	1/14/2005
40	Process	What steps have to occur to remove an invalid ITBP from a Request submitted by a user in CSTARS prior to the approval of the request?	Sharon Driggins	Census	1/5/2005	Closed	<p>If the document is unapproved the user can simply change the ITBP number</p> <p>If the document is approved the request must be cancelled and re-entered.</p>	1/14/2005
41	Process	Can the ITBP be removed or changed in the Award prior to Award approval on the WF002?	Sharon Driggins	Census	1/5/2005	Closed	Yes, the ITBP # can be changed as long as the award has not been sent to CFS.	1/14/2005
42	Process	How will the Award be routed back to the user for correction if the ITBP number used is invalid?	Sharon Driggins	Census	1/5/2005	Closed	<p>Awards could be modified with an administrative modification if a change to the ITBP # is needed. Finance would have to notify Procurement/Acquisitions of the need for this change. The system will not automatically validate the ITBP number, however the system will require the ITBP # to be nine-digits long (for Census only)</p>	1/14/2005
43	Process	Will we be able to place the ITBP number on existing Req_control documents?	Sharon Driggins	Census	1/5/2005	Closed	<p>If desired, the ITBP # can be placed on existing documents as a part of the conversion effort. Each Bureau will receive two weeks of programming support consisting of two programmers and a functional analyst. The Bureaus will be asked to identify which documents they wish to modify as a part of the conversion strategy.</p>	1/14/2005
44	Feeder Systems	Is there a standard message format to be passed from CSTARS to CFS or vice versa?	Sharon Driggins	Census	1/5/2005	Closed	<p>TIBCO uses a standard data set that is used to determine the values/meaning of values sent to the interface. This information can be found in the Detail Design documentation (located at <a href="http://www.camsic.osec.doc.gov/design/designdocs.htm">http://www.camsic.osec.doc.gov/design/designdocs.htm</a>), and will be updated based upon fixes in the As-Built Detail Design</p>	1/14/2005
45	Process	How do we get the requisition information from CSTARS prior to it hitting the WF002?	Sharon Driggins	Census	1/5/2005	Closed	<p>Once approved, requisitions/awards will be sent to FM030 and WF002 (assuming the EADG003 is configured to include WF002 approval) in CFS. Documents sent to CFS via the ORSI will be sent automatically as they are approved in CSTARS. Because it is an instantaneous process, data will not sit in TIBCO waiting to be processed. It will be impossible for users to access data after it is sent to CFS but before hitting WF002. Census could use SQL queries and/or FM030 to view data after it has been placed on WF002.</p> <p>If desired, users could print out a copy of the requisition prior to approval to have it reviewed</p>	1/14/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
46	Process	How do we gain access to data between CSTARS and CFS?	Sharon Driggins	Census	1/5/2005	Closed	<p>Documents sent to CFS via the ORSI will be sent automatically as they are approved in CSTARS. They will not sit in TIBCO waiting to be processed. As such, data cannot be accessed in this intermediate stage before it is passed on to CFS.</p> <p>If desired, TIBCO Bridge Queues can be configured at the Bureau to store information that has already passed through TIBCO. Bridge Queues are additional queues that can be used by a Bureau to feed data into other feeder systems (e.g. NIST Property). The information contained in the Bridge Queues are stored as XML messages and will remain in the queues until deleted. Bureaus can configure XML Listeners (e.g. JMS Queues) to retrieve information off of bridge queues.</p> <p>Ad hoc SQL reports can be used to get information out of CFS as needed.</p> <p>Ad hoc SQL/Progress reports can be used to get information out of CSTARS.</p> <p>Lookup screens showing data existing in the other system (e.g. CFS to CSTARS) will not be included in this delivery.</p>	1/14/2005
47	CFS	Will we be able to send deobligation transactions through ORSI? By deobligation I am specifically referring to transactions that currently use FM018 logic in CFS, as opposed to those deobligations where the amount on FM040/FM041 is reduced to \$0 via a change order	Sharon Driggins	Census	1/5/2005	Closed	This will not be possible with the ORSI. CSTARS does not allow for a user to close an award unless every item has a zero balance. All modifications will be sent to CFS as FM040/FM041 change orders. A combination of a financial modification and a closeout modification would effectively create a deobligation.	1/14/2005
48	Design	Can you provide a list of the error messages generated by the system if the transaction errors out during insert into CFS (through one of the JDBC inserts or stored procedures)? Or are these the same error messages currently generated by CFS?	Sharon Driggins	Census	1/5/2005	Closed	<p>For the most part, the ORSI error messages are the same as those used in CFS. However, some ORSI-specific error messages have been created.</p> <p>A listing of error messages will be included in the As-Built Detail Design documentation, which will be sent to the Bureaus in mid-March 2005.</p>	1/14/2005
49	Feeder Systems	Please elaborate on how to configure JMS senders and JMS receivers on the feeder systems.	Sharon Driggins	Census	1/5/2005	Closed	The TIBCO installation guide will include information on how to configure the JMS senders and receivers. This installation guide will be available to the Bureaus in the first week of February 2005	1/14/2005
50	Feeder Systems	In TMIS+, we by-pass the funds checking for G&B (Gift and Bequest) project. That is, when a travel authorization is initiated for funds obligation, we validate funds for all project codes except G&B. For CSTARS enhancement, how can we eliminate the funds checking for only G&B project?	Sharon Driggins	Census	1/5/2005	Closed	CSTARS allows for users to bypass funds checking at the document level by document type. Individual project codes cannot have funds checking disabled.	1/14/2005
51	Feeder Systems	In TMIS+, we allow users to create amendments (change orders) from a travel authorization. When canceling a travel authorization, we reverse out all the G/L entries from all change orders. Does the CSTARS enhancement handle this?	Sharon Driggins	Census	1/5/2005	Closed	CSTARS ORSI change orders act as normal CFS FM040/FM041 change orders do (reduction of the UDO, reversal of GL impacts, etc). There is no special cancel option that reverses all GL impacts.	1/14/2005
52	Feeder Systems	In TMIS+, we allow users to create amendments (change orders) from a travel authorization. When user deletes a travel amendment or approver disapproves an amendment from wf002, the previous amendment and obligation is still valid. Does CSTARS handle this?	Sharon Driggins	Census	1/5/2005	Closed	Yes, prior documents will still be available if a change order is disapproved.	1/14/2005
53	Feeder Systems	In TMIS+, when a travel authorization is initiated, we do a fund's checking and fund's obligation. Before the authorization initiation process is completed and sent to system approver to approve, we allow users to enter additional approver(s) from an interactive screen so that these approvers will be able to view the authorization prior sending to the system generate approver (project approver) to approve. We also allow users to cancel the initiation process even funds validation is completed. That is, after the fund's checking and obligation is completed, and the approvers have selected, user is asked to click 'OK' button to commit the transaction or click 'CANCEL' to cancel out the obligation process. How does CSTARS handle this?	Sharon Driggins	Census	1/5/2005	Closed	This Census-specific business process will likely change as a result of the ORSI. No new process has formally been documented. The CSC recommends that Census come to the CSC during functional testing to determine how this will work with the ORSI.	1/14/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
54	Feeder Systems	We need to know what format the obligation transaction data will be submitted to CFS through TIBCO and what kind of messages (in what format) are receiving from feeder system?	Sharon Driggins	Census	1/5/2005	Closed	Final transaction data and message formats will be included the As-Built Detail Design documentation, which will be sent to the Bureaus in mid-March 2005.  Preliminary data and message formats are included in the final Detail Level Design available on the CSC website at <a href="http://205.159.118.129/design/old%2Ddesigndocs.htm">http://205.159.118.129/design/old%2Ddesigndocs.htm</a>	1/14/2005
55	TIBCO	If network or server errors occur during the transaction process, what happens to the transaction data? Is the data committed or rolled back? How are messages sent back?	Sharon Driggins	Census	1/5/2005	Closed	If CFS or CSTARS go down, then TIBCO will queue messages until the system comes back up. If TIBCO goes down, then no transactions will be able to be sent to CFS from CSTARS. Errored transactions will be rolled back if a posting error occurs.	1/14/2005
56	Process	Will CSTARS ORSI have provisions for attachments?	Sharon Driggins	Census	1/5/2005	Closed	CSTARS allows users to directly store attachments at the document level for Requisitions and Awards. However, these attachments will not be transferred between modules within CSTARS because of the different architectures used (client-server vs. web). This means that attachments placed on a requisition are not automatically placed on the award document.  Attachments cannot be sent directly over the ORSI. The ORSI has been configured to send information from CSTARS to the Document Path and Document Location fields in CFS.	1/14/2005
57	Process	Census has a concern with 'Business Process Situation' #13. The item deals with the Administrative Officer.  Your resolution defines the Administrative Officers as a mix between the Requisitioners and the Approvers.  At Census the Initiator is the Administrative Officer and we have 124 active Initiators in our current system.  Currently at Census our Requisitioning process contains 3 distinct types of users:  Requisitioners are users who create the request in the system. When the request is complete the requisitioner forwards it to the Initiator.  Initiators are users who reviews the completed requisition for accuracy and completeness. They also place the document in the approval process.  Approvers are users who review the requisition and approve or deny it in the approval process.  How will the Initiator accomplish their duties within the CSTARS Requisitioning process?	Sharon Driggins	Census	12/21/2004	Open	The initiator process is a Census-specific process that may need to be modified to integrate it with the CSTARS ORSI code. The CSC CSTARS ORSI functional lead (Jerry Rorstrom-Lee) will work with Census staff to identify a possible resolution.	
58	Procurement Standards	We request additional clarifications, especially as to how some of the proposed "standardizations" (i.e. procurement standardization issues #1, 2, 9, and 23) will impact legacy data, before we can fully concur with the resolutions	Sandy Febach	NIST	12/22/2004	Closed	Implementing and analyzing the impact of standardized procurement data on legacy data will be the responsibility of each Bureau as a part of its As-is vs. To-be business process analysis.	1/28/2004
59	TIBCO	Will it be possible to borrow/install an additional instance of TIBCO (beyond the 3 licenses already installed at NIST) to support this migration to Phase II? NIST needs to continue using its two non-production BW 2.0 licenses to continue supporting Phase I in production, while we are simultaneously attempting to test and migrate the Phase II ORSI.	Pat Grimes	NIST	1/7/2005	Closed	TIBCO representatives have informed NIST that they may install an additional development/testing instance of TIBCO to support the ORSI implementation.	3/1/2005
60	Conversion	Conversion: Will we be able to phase in the linking of CSTARS and CFS documents as specified in the deployment plan? To specify can we link documents as we choose, or will we have to link them during the two-week CSC-provided support?	Jan Dodi	NOAA	1/21/2005	Closed	The decision regarding this question will be answered during the Bureau conversion kickoff meetings. Currently the CSC is recommending that each Bureau complete all conversion activities before implementing the software. That being said, a 'phased-in' conversion approach would be possible provided that the ability of the Bureau to link legacy documents is developed during the two-week conversion support at the Bureau	2/28/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
61	TIBCO	Per CSC, the procurement office marking NIST's awards as 2-way only is a training issue---so will TIBCO not be able to either default NIST's items all to 2-way regardless of whether the procurement office set it at other than 2 way? Or better yet reject it and therefore fall out so nothing for NIST comes through the interface other than as 2-way?	Jurgen Brunner	NIST	1/21/2005	Closed	TIBCO will not be able to reject 3/4-way documents from being routed to NIST. If a 3/4-way document is sent to NIST, then NIST should either contact procurement to have the award cancelled or use PM030/PM031 to continue the document routing process.	2/28/2005
62	Finance Standards	I know that we've decided to go with the US postal code for country code...just wondering---will CFS change to meet CCR's data and thereby have another crosswalk?	Jurgen Brunner	NIST	1/21/2005	Closed	TIBCO will automatically translate CSTARS country codes into CFS country codes. This functionality is coded into TIBCO and will be transparent to the user community.	2/28/2005
63	Procurement Standards	NIST had requested that our document type be "CSTARS" instead of "AWARD" as CSC has suggested---what is the status on that? Also, if we do keep CSTARS as the document type, will it interfere with the Receiving office value being CSTARS?	Jurgen Brunner	NIST	1/21/2005	Closed	NIST has agreed to use AWARD for the document type.	2/28/2005
64	CFS	Will we still be able to override?	Tom Cochran	OAM	1/31/2005	Closed	Yes, the Bureaus will have the ability to use funds override functionality to approve Requisitions/Obligations that have deficient funds.  In order to use funds override functionality (FM022 in CFS) the CFS system administrator will need to click the FM022 checkbox on EADG003B for the selected transaction type (Requisition or Obligation). If this box is not checked then funds override functionality will not be available (i.e. all documents that do not pass funds checking will be rejected).	2/28/2005
65	CSTARS	Will the interface accept SAF?	Tom Cochran	OAM	1/31/2005	Closed	SAF documents will be allowed. SAF documents will not be interfaced as there is no financial impact until funding becomes available. Please note that SAF functionality in CSTARS occurs at the document level. Individual line items within a document cannot be set as SAF.	2/28/2005
66	Cross Servicing	Will cross servicing be handled?	Tom Cochran	OAM	1/31/2005	Closed	Yes - cross-servicing between CSTARS Commerce Bureaus has been incorporated via the interface. Please see the CSTARS technical architecture diagram for a high-level description of cross-servicing. This document can be found on the CSTARS website at <a href="http://www.camsic.ossec.doc.gov/orsi/CSTARS.htm">http://www.camsic.ossec.doc.gov/orsi/CSTARS.htm</a> .	2/28/2005
67	Requisitioning	Will the requisitioner need to know which contracting office services him/her?	Tom Cochran	OAM	1/31/2005	Closed	Yes, requisitioners should know what contracting office services them. Documents transferred between Comprizon.Request and Comprizon.Buy must reside in the same set of Bureau CSTARS instances. Users will not be able to send a Purchase Requisition (PR) to other instances of Comprizon.Buy.	2/28/2005
68	TIBCO	Have all the bureau's purchased TIBCO?	Tom Cochran	OAM	1/31/2005	Closed	Census, NIST, & NOAA have purchased their licenses. OCS has been granted the use of the CSC license for testing/training purposes. The CSC is working with TIBCO to confirm that the CSC license can be used at OCS for production.	2/28/2005
69	CSTARS	Is there a ACCS pull down menu?	Tom Cochran	OAM	1/31/2005	Closed	At the Bureaus discretion the CSTARS ORSI system can contain a validated string, or validated segments, or no accounting.  A. Depending on the number of combinations Validated Strings (the full line of ACCS) can be very time consuming to use (i.e. thousands of lines of validated strings).  B. Validated Segments provide a LOV for each segment that contains only those codes allowed for that segment, but the segments are not validated against the other segments.  C. Accounting can be entered on the fly or one or more basic lines of ACCS can be added to a specific users profile.	2/28/2005
70	Lockout	Will system lockout also lockout the Grants community?	Tom Cochran	OAM	1/31/2005	Closed	System lockouts will be conducted at each Bureau's discretion. Any system lockout of CFS will likely impact related feeder systems.	2/28/2005
71	CSTARS	Will status functionality work with comprizon.buy and comprizon.request?	Tom Cochran	OAM	1/31/2005	Closed	Yes, status functionality will work in both Comprizon.Request and Comprizon.Buy.	2/28/2005
72	Procurement Standards	What is the content of the first 8 characters of the requisition number?	Tom Cochran	OAM	1/31/2005	Closed	The first two numbers represent bureau code and the next six represent organization code.	2/28/2005



ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
73	Security	How the interface COOP being handled from bureau to bureau?	Tom Cochran	OAM	1/31/2005	Closed	<p>1. Operating units responsible for deploying the TIBCO Works module (Census, NIST, NOAA, and the Office of the Secretary) will include TIBCO in its infrastructure or financial support system (CFS) security plans (including contingency planning and business continuity/COOP planning), and update the C&amp;A package accordingly (the module may be C&amp;A'd incrementally and then supported by system integration ST&amp;E). TIBCO will be used for CSTARS at first, then for other applications in the future -- such as e-Travel. Therefore, TIBCO should be C&amp;A'd as a new component of an existing general support system or as a separate stand-alone general support system.</p> <p>2. NIST and the Office of the Secretary will update CSTARS security plans and C&amp;A to address migration to/addition of the newer versions of the CSTARS Procurement Award module and the CSTARS Requisition module (including contingency planning and business continuity/COOP planning).</p>	2/28/2005
73	Security	How the interface COOP being handled from bureau to bureau? (Continued)	Tom Cochran	OAM	1/31/2005	Closed	<p>3. The OCS will update its service provisions to support replication of the TIBCO and CSTARS database servers at OCS. This will ensure redundancy in the event primary systems fail.</p> <p>OCS will include backup of CSTARS database data in their regular backup schedule, and include backup tapes in their offsite storage program. OCS will update its disaster recovery hotsite agreement to include recovery of the TIBCO server and CSTARS databases.</p> <p>4. The CSC will ensure configuration management of production versions of CSTARS and TIBCO applications deployed at field locations, as it does for the existing CBS (Commerce Business System) development and version control distributed to the bureaus. The CSC will coordinate version migration for CSTARS &amp; TIBCO server software with the bureaus as it currently does for Oracle server software used in CBS.</p>	2/28/2005
73	Security	How the interface COOP being handled from bureau to bureau? (Continued)	Tom Cochran	OAM	1/31/2005	Closed	<p>5. A CSTARS/ORSI Memorandum of Understanding (MOU) template will be developed by the Department for agreement between servicing operating units and those operating units they service for CSTARS transactions. For example, the Office of the Secretary (for OCS) would establish an MOU with Census and NOAA, whose award and requisition databases will reside at OCS. The MOU would cover database support and security issues, including backup and recovery.</p> <p>6. In addition, a CSTARS/ORSI Interconnection Security Agreement (ISA) template will be developed by the Department for agreement between operating units that have interconnectivity. For example, the Office of the Secretary services CSTARS transactions for BEA, EDA, ESA, MBDA, and OIG, and in turn NIST services the Office of the Secretary's CFS financial system interface. Therefore, the Office of the Secretary would establish an ISA with the units it services as well as with NIST (unless it already has one for existing CFS interconnectivity).</p>	2/28/2005
74	TIBCO	Will Lisa's concerns (more time allocated for the Hawk monitoring tool, etc.) be addressed in the additional TIBCO administrator's class that the CSC will be offering in March?	Lisa Lasfargas	NOAA	2/2/2005	Closed	<p>The TIBCO class being offered in March will partly address Lisa's concerns regarding Hawk. This class will discuss basic Hawk setup and how it can be used with the CSTARS ORSI.</p> <p>However, this class is not intended to be a functional training session for Hawk. If Bureau TIBCO administrators wish to take additional classes they should contact the Commerce Contracting Officer (Chiara Alsop), Commerce TIBCO COR (Janie Ma), and/or TIBCO contract representative (Hector Alicea). A listing of additional TIBCO classes can be found at <a href="http://www.tibco.com">www.tibco.com</a>.</p>	2/28/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
75	TIBCO	The BusinessWorks 5.x Administration Boot Camp (BW651) I just attended was very good. The product, BusinessWorks, has improved a lot from version 2 to 5. There are many administration level improvements - configuration, deployment, security, and monitoring. The emphasis on labs is another positive difference, compared with last year's 5-day, all-lecture course.  However, because of the new JMS server requirement, Tibco administrators in support of ORSI need to attend the following training. EMS301 - TIBCO Enterprise Message Service 4.x Administration JMS configuration, implementation, and security are covered in this training.  Since the CSC did a good job to negotiate the BW651 cost (from list \$3,000 to \$2,250), is it possible to negotiate a reduced price for EMS301?	Lisa Lasfargas	NOAA	2/7/2005	Open	This question has been forwarded to the TIBCO COR (Janie Ma) and the TIBCO COR (Chiara Alsop). As of 3/08/2005 no formal response from TIBCO has been communicated.	
76	TIBCO	You cannot get the manuals until you install the product.	Sandee Mervis	OCS	2/7/2005	Closed	As of February 28th, 2005 OCS staff has received the manuals and has begun installing TIBCO.	2/28/2005
77	General	When will the CSTARS ORSI Tool be developed?	Sandee Mervis	OCS	2/7/2005	Closed	As of February 28th, 2005 the CSTARS ORSI code has been developed and functionally tested. The CSTARS ORSI Team plans to deliver the CSTARS ORSI code the Bureaus on March 2nd, 2005.  Please see the CSTARS ORSI Monthly Newsletters for more information on the CSTARS ORSI effort.	2/28/2005
78	TIBCO	How does TIBCO interface with both the CAMS and CSTARS side?	Sandee Mervis	OCS	2/7/2005	Closed	TIBCO interfaces with CBS (CAMS) and CSTARS using JMS queues. JMS queues send XML messages between TIBCO instances at the various sites. Included with the CSTARS ORSI Deployment Plan document was a high-level architecture diagram showing the basic CSTARS ORSI Structure. This document can be found at <a href="http://www.camsic.osec.doc.gov/orsi/CSTARS.htm">http://www.camsic.osec.doc.gov/orsi/CSTARS.htm</a> .	2/28/2005
79	TIBCO	It would be helpful to have the guide for configuring the environment for TIBCO and receiving guidance from CSTARS/CAMS on what to monitor and how to configure, i.e. receiving the draft version of the TIBCO installation guide as referred to in the draft plan, page 21.	Sandee Mervis	OCS	2/7/2005	Closed	The draft installation guide was sent to the Bureaus on February 1, 2005. The CSC will also be offering a TIBCO system administrator class on March 1st 2005 to go over basic ORSI-related TIBCO administrator information. This class will only go over how TIBCO works with ORSI and is not designed to be a functional TIBCO class. If a Bureau needs additional functional TIBCO training they should contact the TIBCO CO (Chiara Alsop), COR (Janie Ma), or TIBCO contract representative (Hector Alicea).	2/28/2005
80	TIBCO	Class did not say how the Business Works process would be different, configuration wise, for OCS to use JMS rather than using their internal product, Rendezvous. So I would say the class left me feeling like I only had 3/5 of the information needed to use the product.	Sandee Mervis	OCS	2/7/2005	Closed	The TIBCO administrator class offered by TIBCO was not ORSI specific, so TIBCO used Rendezvous instead of JMS to configure XML messaging. The TIBCO Administrator training class offered on March 1st will go over how to set up JMS queues with CSTARS ORSI.	2/28/2005
81	TIBCO	When I spoke to the other TIBCO administrator, he reminded me that during TIBCO Training, they recommended using 2 servers: 1 for JMS and the other for the other TIBCO Products.  I agree with you that there would not be heavy traffic for this project. My concern is for when we add additional projects like E-Travel and other applications. I thought the design was to be that we use this one TIBCO Server for all the EAI services at OCS?	Sandee Mervis	OCS	2/7/2005	Closed	The CSC has recommended that Bureaus configure a single server to house the TIBCO software and the JMS queues. This recommendation was made so that the Bureaus would be consistent with the configuration used at the CSC during testing and development. With the current configuration there should be no load/performance issues with this suggestion. Other configurations of the TIBCO software/JMS queues could be installed by the Bureaus as needed; however, the CSC-provided TIBCO installation documentation will describe a single-server arrangement.	2/28/2005
82	CSTARS	Does all work in process need to be cancelled out of client/server version and re-entered via Comprizon.Request?	John Abbott	NOAA	2/1/2005	Closed	If the Bureau wishes for a requisition to be interfaced using the ORSI they will need to use web Comprizon.Request as installed by CACI. Client-server Comprizon.Request, as sporadically used at NOAA, will not be linked with CFS or Comprizon.Buy in any fashion	2/28/2005
83	Conversion	We know we need to migrate awards that will continue to live (longer than some period of time) into the NOAA wide data base. We cannot migrate all awards in the time available. What do we do about awards not migrate and thus not converted? ...Process as previously?	John Abbott	NOAA	2/1/2005	Closed	Records not migrated to the central NOAA database and thus not linked with CFS obligations will not be able to be linked under current plans. As stated in the Deployment Plan the Bureaus must determine which documents they wish to link before going live..	2/28/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
84	CSTARS	Of these non-migrated awards, what about closing out the award? Seems like we cannot simply migrate to the new data base post-conversion, as the migrated action would need to be converted. Right? How to handle?	John Abbott	NOAA	2/1/2005	Closed	Non-converted awards would be handled as they currently are in the system. In most situations these contracts would 'die' after their period of performance ends.	2/28/2005
85	CSTARS	I also wondered about how any particular NOAA Finance office, in HQ and the ASCs, would be identified to receive work versus another. I understand how Acquisition Offices would be assigned work - how are the Finance Offices assigned work?	John Abbott	NOAA	2/1/2005	Closed	As stated in the Deployment Plan NOAA will need to conduct an As-is vs. To-be Business Process Analysis to assess how the interface will impact existing business processes. Determining how individual NOAA finance offices will assign work would need to be included as a part of this effort.	2/28/2005
86	Cross Servicing	The deployment approaches outlined in the deployment plan do not fully account for the cross-servicing challenges that the bureaus will face. How does the CSC plan to handle the deployment of cross-servicing with the 'semi-concurrent' deployment approach selected.	Pat Grimes	NIST	2/1/2005	Closed	The CSC has developed a solution to this problem utilizing TIBCO. The solution is that TIBCO can be configured in such a manner that cross-serviced documents sent to non-ORSI Bureaus will be automatically accepted in CSTARS. These documents would need to be printed out and sent to the finance office for of the cross-serviced Bureau for re-keying.  The instructions for configuring TIBCO to handle this solution can be found in the CSTARS ORSI installation manual, which can be found at <a href="http://www.camsic.osec.doc.gov/design/designdocs.htm">http://www.camsic.osec.doc.gov/design/designdocs.htm</a> .	2/28/2005
87	Conversion	NIST will be using the Phase II "non-interfaced functionality" for all FY03 and prior documents, thus continuing the business process of manually entering modifications to these documents. However, all Phase II requisitions will be interfaced into FM030 at the point of commitment, without knowledge of whether the subsequent obligation will be interfaced or non-interfaced. Can an interfaced requisition be matched with a manually entered obligation? Is there any other way to match and subsequently close these requisitions?	Pat Grimes	NIST	2/1/2005	Open	The CSTARS ORSI functional lead (Jerry Rorstrom-Lee) is working on a resolution to this issue.	2/28/2005
88	TIBCO	What are the minimum specifications for the TIBCO server?	Sandee Mervis	OCS	2/7/2005	Closed	- Intel 1.40 GHZ Pentium III Processor - 1GB SDRAM (133 MHz) - 40 GB Hard drive - Windows 2000 Operating System  The CSTARS ORSI Team has done research on TIBCO specifications of external (non-Commerce) systems. We contacted an energy trading company with 12 source systems and 8 rules engines (over 120 TIBCO processes). They have half the systems on one machine and the other half on the other machine (see specifications below). ORSI's load is minimal compared to this - we have 10 main processes and 21 subprocesses (about 4 subprocesses for each transaction type). This should make us know for sure that our specifications are more than enough for our project.  Specifications from the Energy Trading Project Compaq DL380 3.2GHz 4GB memory (wpoapp14) Compaq DL380 3.2GHz 6GB memory (wpoapp15)	2/28/2005
89	Testing	Has adequate capacity/volume testing been done to ensure the ability of the production system to handle all requisitioners in the Dept?	Karen Hogan	NIST	2/11/2005	Closed	Currently there are no plans to perform volume testing for the CSTARS ORSI code at the CBS Support Center. Capacity/Volume testing could be performed at the Bureaus if desired.  The CSTARS team has been informed by TIBCO that no performance issues should be expected due to the relatively small user base using the interface (as compared with other systems).	2/28/2005
90	Testing	Are the bureaus involved in the acceptance testing? (at least one of them believes not)	Karen Hogan	NIST	2/11/2005	Closed	Yes, all of the Bureaus have been invited to partake in functional testing. As of March 1st, 2005 representatives from Census, NIST, NOAA, and OS have participated in this testing. The CSTARS ORSI Testing team has sent emails to the Bureau managers regarding testing, informed the CSTARS teams verbally during monthly Bureau communication meetings, and included testing dates in the monthly CSTARS ORSI communication newsletter.	2/28/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
91	General	Will all requisitioners be using one system?	Karen Hogan	NIST	2/11/2005	Closed	<p>Yes, all Commerce requisitioners at the CSTARS Bureaus will be using a single web-based requisitioning system called 'Comprizon.Request'. This system will be integrated with the existing CSTARS procurement system (Comprizon.Buy).</p> <p>Census, NOAA, and OS will have their own dedicated database for Comprizon.Request and their own dedicated database for Comprizon.Buy which will reside at OCS. NIST will have its own dedicated database for Comprizon.Request and its own dedicated database for Comprizon.Buy which will reside at NIST. Census, NIST, and NOAA have dedicated CFS databases that reside at their respective Bureau sites. OS is cross-served by NIST for finance so there is no separate OS CFS database.</p>	2/28/2005
92	Security	If so, what is the backup to that system if it should go down?	Karen Hogan	NIST	2/11/2005	Closed	<p>Disaster recovery scenarios have not yet been finalized for the CSTARS ORSI interface. On January 25th, 2005 CSC staff facilitated a meeting with Bureau and Department staff to discuss system certification and accreditation (C&amp;A) and disaster recovery. C&amp;A documentation is currently being updated by the Bureaus and coordinated by the Department's IT security officer. This documentation will contain disaster recovery plans.</p>	2/28/2005
93	Deployment Planning	What provisions are made for a Help Desk for users to contact for assistance?	Karen Hogan	NIST	2/11/2005	Closed	<p>The following verbiage was included in Section 4.1.27 of the CSTARS ORSI Deployment Plan V2.02.</p> <p>Bureaus should leverage existing user support vehicles to support CSTARS ORSI users. In the case of system errors, the following procedures should be followed.</p> <p>CSTARS</p> <ul style="list-style-type: none"> <li>- Primary POC: Procurement Help Desks</li> <li>- Escalation POC: CACI</li> <li>- Description: Bureaus should leverage existing procurement support mechanisms wherever possible. In most cases these support mechanisms consist of system administrators at the various locations. If procurement system administrators are not able to resolve the issue then CACI will serve as the primary POC for all CSTARS-specific issues. If Procurement staff needs to escalate an issue they should call the CACI help desk at 1-800-682-8049 and select Option #2. Issues can also be reported to CACI at Comprizon.Buy@caci.com.</li> <li>- Note: Users should not contact the CACI help desk with system enhancement requests. All system enhancement requests should be coordinated with OAM (202-482-4424) and the CBS Support Center (301-258-4505).</li> </ul>	2/28/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
94	Deployment Planning	What provisions are made for a Help Desk for users to contact for assistance? (Continued)	Karen Hogan	NIST	2/11/2005	Closed	<p>TIBCO</p> <ul style="list-style-type: none"> <li>- Primary POC: Existing CBS/CFS Help Desk</li> <li>- Escalation POC: CBS Support Center</li> <li>- Description: TIBCO Database Administrators (DBAs) should contact existing CBS/CFS Help Desks at their Bureau for any TIBCO-specific issues. If the CBS/CFS Bureau Team members are not able to resolve the issue they should submit an Activity Request to the CBS Support Center.</li> </ul> <p>CFS</p> <ul style="list-style-type: none"> <li>- Primary POC: Existing CBS/CFS Help Desk</li> <li>- Escalation POC: CBS Support Center</li> <li>- Description: CFS users and DBAs should contact existing CBS/CFS Help Desks at their Bureau for any CFS-specific issues. If the CBS/CFS Bureau Team members are not able to resolve the issue they should submit an Activity Request to the CBS Support Center.</li> </ul>	2/28/2005
95	Training	What user training is planned? How will the very large organizations be able to reach out and train all users.	Karen Hogan	NIST	2/11/2005	Closed	<p>The CBS Support Center (CSC) will be conducting Train-the-Trainer sessions in March 2005. The Train-the-Trainer schedule is included in the CSTARS ORSI Training Plan, which was delivered to the Bureaus on January 31st, 2005. This document can be found on the CSTARS ORSI Website at <a href="http://www.camsic.osec.doc.gov/orsi/CSTARS.htm">http://www.camsic.osec.doc.gov/orsi/CSTARS.htm</a>.</p> <p>The Train-the-Trainer sessions will provide Bureau staff with the materials and knowledge necessary to conduct on-site end-user training at the various Bureau locations throughout the Department. As identified in the CSTARS/ORSI Deployment Plan, each Bureau should prepare a plan for end-user training.</p>	2/28/2005
96	CFS	How will commitment tracking be accomplished across fiscal year boundaries? (End users who have been told about the system do not understand if/how this will work.)	Karen Hogan	NIST	2/11/2005	Closed	<p>Provided commitment accounting is 'turned-on' - future-dated requisitions can be created in CSTARS and interfaced into CFS. Requisitions that contain a future-dated fiscal year will have all general ledger impacts posted to a dummy account (9000). These GL impacts will be reversed and the appropriate GL impacts will occur as a part of the FM301 (Create Future Dated Obligations and Commitments Process Screen) process.</p>	2/28/2005
97	CSTARS	How will the user access lists be maintained?	Karen Hogan	NIST	2/11/2005	Closed	<p>User access lists will be maintained by Bureau system administrators. Bureau staff will need to plan for this task</p>	2/28/2005
98	CSTARS	Is a digital signature required?	Karen Hogan	NIST	2/11/2005	Closed	<p>Electronic Signatures will not be included in this release; however, CACI is working to integrate electronic signatures into a future release of Comprizon.Suite.</p>	2/28/2005
99	Deployment Planning	Does the deployment schedule have any negative impact caused by the time of year (4th quarter, which is a very busy procurement time)?	Karen Hogan	NIST	2/11/2005	Closed	<p>The CSC-proposed date of July 6th, 2005 should not have a negative impact on fourth-quarter processing. Bureaus wishing to delay deployment into the fourth-quarter will need to ensure that procurement processing and financial year-end closing will not be adversely impacted by the CSTARS ORSI deployment.</p>	2/28/2005
100	General	Has the level of complexity of this system design been thoroughly proven/tested? The concern is that a requisition (for example) has to go through 7 server steps in order to be successful. At the operation level, it seems that a much easier design/approach would have made this less complex.	Gary Rice	NOAA	2/15/2005	Closed	<p>The architecture for the CSTARS ORSI interface was finalized in the High Level design document in October 2004. The CSTARS ORSI was designed to accommodate cross-servicing at the Department-level using the TIBCO Enterprise Application Integration (EAI) tool. The decision to use the TIBCO EAI will reduce application maintenance costs by delivering a single standardized interface for all Bureaus.</p> <p>NOAA procurement and finance representatives participated in the review and acceptance of design and requirement documents.</p> <p>The CSTARS ORSI Testing Team is currently functionally testing the CSTARS ORSI code to ensure that the system works as designed. Testing efforts begun in December 2004 and were completed on February 28th, 2005.</p>	2/28/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
101	Conversion	Can you please explain the approach being utilized to assist NOAA in the data conversion/migration effort. The concern is that this effort may become massive and will not be successful.	Gary Rice	NOAA	2/15/2005	Closed	<p>The CSC acknowledges that NOAA has a massive amount of data that will need to be analyzed as a part of the CSTARS ORSI data conversion efforts.</p> <p>NOAA will receive six staff-weeks of conversion support from the CSC. This support will consist of a functional data analyst, a CSTARS programmer, and a CFS programmer (two weeks each). This team will assist the NOAA data conversion team in analyzing data, creating ad hoc reports, and creating links between CSTARS and CFS documents. The actual tasks to be completed by this support staff will be defined in future meetings with the NOAA conversion team.</p> <p>One of the first tasks that will need to be completed by the NOAA conversion team is to analyze existing data and determine the scope of the conversion effort. The NOAA conversion team may decide not to convert a majority of their existing records. Future modifications to non-converted documents will not be interfaced. In this situation the current paper process will need to be used.</p>	2/28/2005
102	Cross Servicing	NOAA offices have external clients that use NIST. Will I have free access to NOAA and NIST financial systems in order to accomplish my procurement tasks?	Gary Rice	NOAA	2/15/2005	Closed	<p>This question relates to the cross-servicing that will occur with the new interface. In this new environment procurement documents will have the ability to be sent to finance offices in other Bureaus (e.g. NOAA procurement to NIST finance, NIST Procurement to NOAA Finance, etc).</p> <p>Bureau procurement staff should have access to finance data within their Bureau to review funds management, commitments, obligations, and payments. The CSC anticipates that no direct access to finance data at other Bureaus should be needed.</p> <p>The CSC has recommended that the Bureaus complete an As-is vs. To-be business process analysis effort to analyze possible process changes that will come about due to the CSTARS ORSI. If NOAA staff identifies the need to access NIST financial information they should contact the NIST CBS Program Manager to gain access.</p>	2/28/2005
103	Cross Servicing	NOAA offices service ITA as a client. They do not utilize a DoC financial system; they use the Department of Interior's financial system. How will this work?	Gary Rice	NOAA	2/15/2005	Closed	Any ITA requisitions/awards entered into CSTARS will be automatically accepted by TIBCO and approved in CSTARS. These documents will not be interfaced into CFS. These documents will need to be printed out and sent to ITA utilizing the current paper process. ITA requisitions/awards will be identified by the activity code entered on the requisition/award.	2/28/2005
104	Cross Servicing	NOAA offices service BIS and ITA clients. The BIS clients use the State Department accounting strings which have the potential of becoming complex. (Joel Perloth may be able to provide you with some examples.) Will the system be able to handle these accounting complexities?	Gary Rice	NOAA	2/15/2005	Closed	<p>NOAA performs both finance and procurement activities for BIS. Any documents going through the interface will need to have a valid CFS accounting string.</p> <p>Per emails from NOAA no special accounting strings from the State Department will need to go through the interface.</p>	2/28/2005
105	CSTARS	It is of paramount importance that the new upgraded C* modules provide an easy to use capability to track all actions that have any "subject to availability of funds" associated with any line items. The tracking ability needs to continue until full funding for all items has been provided through modifications to the award.	Gary Rice	NOAA	2/15/2005	Closed	<p>In CSTARS the subject to availability of funds (SAF) status is stored at the document level and not the line item level. This means that individual line items on a requisition/award cannot be SAF unless the entire document is SAF. SAF documents in CSTARS are not interfaced into CFS until the funding becomes available.</p> <p>If needed, ad hoc reports could be created by NOAA to track document-level SAF status.</p>	2/28/2005
		Requisitioners and procurement staff both need to be able to pull reports at any time giving current status by client organization of all outstanding actions that contain "subject to availability of funds" that have not yet been fully funded.						

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
106	CSTARS	Will we still need a signed, paper copy of the requisition. There was some question as to whether the electronic approval is sufficient. Has this been discussed?"	Helen Hurcombe	NOAA	2/10/2005	Open - Awaiting meeting	<p>The policy for handling ORSI produced, paper copies of requisitions will need to be established at the Department level. A meeting is being scheduled to address what steps will need to be taken to address the change in business process that will address this request to eliminate the paper copy.</p> <p>As a separate issue, digital signature capability has wide ranging implications. CACI is planning on enhancing the web version of CSTARS with digital signature capability sometime in the future. Exact dates for this enhancement have not yet been determined.</p>	2/28/2005
107	Installation	Will the bureaus be needing support from CACI to load Comprizon products when the ORSI is delivered? This means help with C.Request, the C.Suite to C.Buy interface programs and the EIM database.	Tom Cochran	OAM	2/17/2005	Closed	<p>CACI provided on-site installation support for Bureau testing/training databases (at OCS and NIST) during February and March.</p> <p>For production installation CACI has provided the Bureaus with installation guides instructing them how to install these programs. CACI will also provide phone help-desk support as needed.</p> <p>If additional support is required by the Bureaus, this would require additional funding for a CACI engineer to come on sight for support, as it would for a TIBCO engineer or a CFS programmer (through an AR).</p>	2/28/2005
108	CSTARS	What happens to Comprizon.Buy documents that are 'in process' when we install the interface code? By in process we mean documents that have been entered into C.Buy but not approved.	John Abbott	NOAA	2/23/2005	Closed	<p>These documents will either need to be approved prior to going live or modified as a part of the conversion process to ensure that all necessary data elements exist.</p> <p>If documents in Comprizon.Buy are not approved or updated prior to going live they will have missing information (e.g. matching flag) which will prevent further processing.</p>	2/28/2005
109	CSTARS	What are the system limitations on routing a requisition in C.Reg.? This question came up in a meeting today. Most actions will not need multiple levels of approval. But some actions, particularly those of amounts in excess of \$1M, \$5M and \$10M may need approvals at multiple levels. These multiple level approvals would not need to be in effect normally but sometimes. Is there a limit in the number of approvals. Do all the people who would be asked to approve see the alert at the same time, or is the request for approval sequential, or either depending on how set up?	John Abbott	NOAA	2/22/2005	Closed	<p>Establishing document routing processes will need to be addressed as a part of the Bureau As-is vs. To-be business process analysis effort.</p> <p>Document routing in Comprizon.Request works as it does in Comprizon.Buy. Users can assign documents to other users that would be followed in sequential order based upon the routing priority assigned. Bureaus can also set up approval models (i.e. approval lists) that could be used to assign lists of individuals for certain transactions. Please note that document routing in CSTARS does not require a user to follow the full chain. Users that have the appropriate privileges can commit and submit requisitions as desired.</p> <p>The Bureaus will have the ability to restrict users from creating commitment transactions by using the CSTARS menu security screens. Bureaus could assign these privileges to certain employees that would be responsible for the creation of all commitment transactions.</p>	2/28/2005
110	CSTARS	I work in the Systems Division at MASC and we have a local storeroom operation that currently creates requisitions through it's local inventory system. When they have to start using the requisition module through CSTARS, will there be a way that a file can be created from their local system and fed into CSTARS? The Storeroom system is already set up to notify them when something needs to be ordered so if they can run their normal process and just create a file rather than a printed 435, then feed the file into CSTARS that would help maintain the integrity of their inventory system and produce more accurate order data into	Brenda Peeples	NOAA	2/22/2005	Closed	<p>Users may import line items into an existing requisition via an Excel spreadsheet, but they cannot interface entire requisitions into Comprizon.Request.</p>	2/28/2005

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
111	Conversion	Does some kind of programming have to be done to migrated awards (I am talking post promotion of software; we are live in production) before they can be flagged to interface or not? What happens in the data scrubbing is still a little mysterious to me. We can verify that the documents match between acquisition and finance on the key variables, but what about the matching issue? Do we just set as part of the migration process once the system is live?	John Abbott	NOAA	2/18/2005	Closed	Regarding NOAA's plans to migrate documents, it is the CSC's understanding that NOAA plans to migrate a small percentage of their documents from six legacy databases into the consolidated database by rekeying these documents as new base contracts/awards. New base contract/award documents entered into CSTARS will not require any updates because the system will require these documents to contain all necessary fields. These documents will be interfaced into CFS via the ORSI as if they are completely new awards.  Please note that coordination with finance regarding migrated documents will be critical. Finance will likely need to close out outstanding undelivered orders (UDO's) for these migrated documents via the FM018 and/or FM040 screens.  Regarding converting documents in the consolidated database - the CSC has begun working with the Bureaus to plan data analysis/conversion efforts at each Bureau. The CSC plans to update the Deployment Plan in March to expand and clarify the data conversion process.	2/28/2005
112	CSTARS	Our team is very interested in linking our data's structure so that it can be captured when we order things and then reported on from CBS to see our actuals. Right now we have an exhibit 300 number, plus 5 clusters, and 6 standard subclusters. I also understand that some fields are used differently by operating units....  Of course, we don't know how big the field is, whether or not we can use part of it..etc., but I'd like to talk to you about how we would go about this.	Rita Casazza	Dept. CIO	2/14/2005	Closed	There will be an existing field in Comprizon.Request (the web requisitioning system) and in Comprizon.Buy (the client-server award system) that will be used to capture a number that will be processed through the interface and will appear in CBS (the Financial Accounting system) . This field will be at the line item level in all applications and the existing field is the "PROJECT ID" field. This is just a label and no one in Commerce uses it currently for that purpose. Therefore, it was deemed acceptable to use this to track the IT business plan number, which Census tracks. To complete the description of the field in the Comprizon.Request and Comprizon.Buy applications. The field length is 50 characters for Requisitions and 40 characters for Awards.	2/28/2005
113	CFS	I have questions about whether a requisition user can "future-date" requisitions. In August can a user create a requisition in Comprizon.Request for the next fiscal year that begins in October? Will the requisition hit Trial when it is created?  Within the same fiscal year, can a user create a requisition for a future month? If it's February, can I create a requisition dated April? If I don't have funds available now, but expect to have them available in April, I might want to try this maneuver.	Bill Holdsworth	NOAA	2/25/2005	Closed	Provided commitment accounting is 'turned-on' - future-dated requisitions can be created in CSTARS and interfaced into CFS. Requisitions that contain a future-dated fiscal year will have all general ledger impacts posted to a dummy account (9000). These GL impacts will be reversed and the appropriate GL impacts will occur as a part of the FM301 (Create Future Dated Obligations and Commitments Process Screen) process.  Future dated requisitions within a fiscal year will post to the current GL period. The funds must be available in the current period for the commitment to be approved.	2/28/2005
114	Testing	How do you submit a requisition for a non-DOC agency?	Pat Grimes	NIST	3/3/2005	Open	In progress	
115	Testing	Future FY without a valid ACCS - how is that processed?	Pat Grimes	NIST	3/3/2005	Open	In progress	
116	Testing	Where does the C.Request routing appear in the PR?	Pat Grimes	NIST	3/3/2005	Open	In progress	
117	Testing	How do you open supporting documents in C.Buy when attached on the requisition in Csuite?	Pat Grimes	NIST	3/3/2005	Open	In progress	
118	Testing	How do you mark a record to not pass to CFS (bankcard)?	Pat Grimes	NIST	3/3/2005	Open	In progress	
119	Testing	For a requisition that has a total value of 5000.00 how does the user denote that they only have some portion of those funds. For example, I setup a req. for \$5000.00 and partially funded it for \$1250.00. At commitment time, I received an error that the total account code quantity must be equal to the line item quantity.	Pat Grimes	NIST	3/3/2005	Open	In progress	
120	Testing	How does a customer setup a requisition that would be later used to setup an IDIQ contract? For example, the customer needs a way to tell the procurement office what the ceiling amount (for example, 1 ea @ \$3,000,000) and then not fund the line item. This does not work because an error occurs saying the total account code quantity must be equal to the line item quantity.	Pat Grimes	NIST	3/3/2005	Open	In progress	
121	Testing	In the current client/server environment you are able to print the ACCS codes at the line item level with periods between each segment. Is that still available?	Pat Grimes	NIST	3/3/2005	Open	In progress	



ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
122	Testing	If I understood correctly, it appears that if you receive a C Request commitment or \$100,000 and you need to issue multiple awards > against that amount, i.e. separate contracts, it is not possible against the same commitment. That will present a major issue if true.	Jacob Nyquist	NOAA	3/3/2005	Open	In progress	
123	Testing	The routing of orders to the proper divisions with NOAA seems to be a problem. Although it would appear that this could be worked out. The as is scenario to have them all go to a central box then have each division sort through 100's of records would be detrimental.	Jacob Nyquist	NOAA	3/3/2005	Open	In progress	
124	Testing	In C Request you can mark a requisition subject to the availability, but when it comes over to .Buy, it does not indicate the dollar amount nor that it is contingent on availability of funds.	Joel Perloth	NOAA	3/3/2005	Open	In progress	
125	Testing	I tried to make a financial commitment in .Buy for \$200,000 against a \$10 commitment in C Request. Although I did get an error message, it was not a financial error message. It was a dollar vs. quantity. This is of great concern. One would hope that a specialist would not obligate more than they have, but the system should not allow it.	Joel Perloth	NOAA	3/3/2005	Open	In progress	
126	Testing	If I understood correctly, it appears that if you receive a C Request commitment or \$100,000 and you need to issue multiple awards against that amount, i.e. separate contracts, it is not possible against the same commitment. That will present a major issue if true.	Joel Perloth	NOAA	3/3/2005	Open	In progress	
127	Testing	The routing of orders to the proper divisions with NOAA seems to be a problem. Although it would appear that this could be worked out. The as is scenario to have them all go to a central box then have each division sort through 100's of records would be detrimental.....	Joel Perloth	NOAA	3/3/2005	Open	In progress	
128	Testing	The document number is not yet assigned. - I managed to create a requisition that has no requisition number. The document name field contains the data that should be in the document number field. The document number field now contains a NULL and will not transmit over the interface. This NULL value can not be updated by the user. How do we fix situations like this?	Jacob Nyquist	NOAA	3/3/2005	Open	In progress	
129	Testing	Originating Office Code cannot be null. Line Item '0001': Invalid or inactive Unit of Measure.  EAL_FM030_CREATE_EDIT: REJECTED *** Originating Office Code cannot be null. Line Item '0001': Invalid or inactive Unit of Measure. 1. Why would there be Units of Measure in C.Reg that are not valid?	Jacob Nyquist	NOAA	3/3/2005	Open	In progress	
130	Testing	Under Actions on the left hand menu there is the option to "View"	Jacob Nyquist	NOAA	3/3/2005	Open	In progress	
131	Testing	Originating Office Code cannot be null. EAL_FM030_CREATE_EDIT: REJECTED *** Originating Office Code cannot be null. 1. Cannot use the enter Existing Requisition number 2. MUST USE System generated requisition number 1. does this mean that we will have to enter in requisition formats for each and every user so that the base 8 is in the system?	Jacob Nyquist	NOAA	3/3/2005	Open	In progress	
132	Testing	From Netscape/Firefox constant attention to the frames must be paid. The user must refresh the frames regularly to keep them in synchronization.	Jacob Nyquist	NOAA	3/3/2005	Open	In progress	
133	Testing	Failed at Assemble_Requisition. ORA-01403: no data found - when using a previous vendor other than their daily vendors	Jacob Nyquist	NOAA	3/3/2005	Open	In progress	
134	Testing	Known issue is that messages do not change when the status variable is updated on the requisition	Jacob Nyquist	NOAA	3/3/2005	Open	In progress	
135	Testing	All modifications will require a CD-435 from Comprizon.Request.	Jacob Nyquist	NOAA	3/3/2005	Open	In progress	

ID	Type	Question/Comment	Submitted By	Stakeholder Group	Date Received	Status	Answer (Next Steps/Resolution)	Date Closed
136	Deployment Plan	If all bureaus go-live around the same time, and a major issue occurs, how will the CSC be able to handle this? Census would prefer a staggered deployment in which problems could be found and identified in the first bureau	Census	Census	3/3/2005	Closed	The Department has mandated that each of the Bureaus implement CSTARS ORSI before the end of FY 2005. A staggered approach would negatively impact cross-servicing capabilities.	3/3/2005
137	Training	What value do the Bureaus put in the 'Contracting Office' code in C.Buy/C.Request?	Training Question	N/A	3/3/2005	Open	In progress	
138	Training	How will NOAA create a the property user role?	C.Request Admin Question	NOAA	3/3/2005	Open	In progress	
139	Training	Does C.Request prevent a user from changing their login name to one used by another user?	C.Request Admin Question	NOAA	3/3/2005	Open	No, the system prevents the user from using a Login ID that is currently used by another user.	3/8/2005
140	Training	How will foreign currency be handled in Comprizon.Request? To expound, how will foreign currencies be submitted to CFS?	C.Request Admin Question	NOAA	3/3/2005	Open	In progress	
141	Training	As you know the Census Bureau has several Feeder Systems which will need to access CFS via TIBCO when CSTARS ORSI is deployed at Census.  Does the CSC plan to offer a class on the necessary steps to interface feeder systems with CFS via TIBCO?	Sharon Driggins	Census	3/4/2005	Closed	There are no plans to conduct a class on how to integrate other feeder systems with CFS using TIBCO.  The CSC has made the following recommendations to the Census Department.  1. You might want to talk with NIST regarding their experience with interfacing non-CSTARS feeder systems into CFS using TIBCO.  2. The CSC could schedule a meeting between our respective teams to discuss utilizing TIBCO for other feeder systems. There are a few different ways you could do this - and our developers here could help you choose your strategy.  3. We recommend that you send some developers to TIBCO Businessworks 5.x Bootcamp. This is basically an intro-level TIBCO developer class. Through their website it appears that they are offering a class from April 6-9 in Falls Church, VA.  Please contact the TIBCO CO (Chiara Alsop) or COR (Janie Ma) to see what kind of discount might be available.	3/8/2005
142		Concern - Attachments will not be sent in between Comprizon.Request and Comprizon.Buy.	Pat Grimes	NIST	3/6/2005	Open - Pending update from OAM	The CSTARS ORSI code delivered to the Bureaus on March 2nd, 2005 does not contain functionality to transmit attachments between Comprizon.Request and Comprizon.Buy. The Document name and path will be sent, but the actual attachments themselves will not.  OAM management has indicated that they will work with CACI to see if an enhancement to the system can be created that will enable users to transfer documents between Comprizon.Request and Comprizon.Buy	
143		Will procurement notes be transferred between Comprizon.Request and Comprizon.Buy.	Pat Grimes	NIST	3/6/2005	Open - Pending update from OAM	The CSTARS ORSI code delivered to the Bureaus on March 2nd, 2005 does not contain functionality to transmit procurement notes between Comprizon.Request and Comprizon.Buy.  OAM management has indicated that they will work with CACI to see if an enhancement to the system can be created that will enable users to transfer procurement notes between Comprizon.Request and Comprizon.Buy.	